

The Certified Device List details all phones that are certified to support the Mobiliti product. Phones no longer listed will continue to function as they did previously; however, they are not explicitly supported by Mobiliti.

For a given mobile phone model, a manufacturer may provide different versions of hardware, firmware, and operating system software. This practice is common, particularly for phones that are released into different geographic territories. These different versions of the same phone model may operate differently to the model version that has been assessed for the purposes of its inclusion in this document. Therefore, if the recipient of this information intends to give advice on the compatibility of a phone with the Mobiliti product, this must be tempered with a disclaimer informing the advisee of the limitation of the information.

**NOTE:** Only major versions released directly by OEMs (Apple or any Android hardware manufacturer) are included. Any OS version updates or patch releases that are released by carriers are not included in the scope for certification.

**IMPORTANT NOTE** about TLS (Transport Layer Security) 1.2: Mobiliti only supports TLS 1.2 for app communications. Any device or browser that does not support TLS 1.2 will not be able to connect to Mobiliti services—even if the device is on a supported operating system version. This is being enforced to comply with security mandates from regulatory authorities and ensures secure communications for mobile banking users.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 6.0	All later major version updates are supported; for example, 7.0, 8.0, 9.0	<p>Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution.</p> <p>Mobiliti does not support the use of the Android "Developer options" settings</p>	<p>Only the default installed browser is supported. For the majority of devices this is the Android Browser</p> <p>For devices where Chrome is the default browser, this will be supported</p> <p>Beta versions of browsers, such as Chrome Beta, are not supported.</p> <p>The SMS channel is only supported for Android devices that have SMS capability</p>	<p>Touch Browser</p> <p>Android Application</p> <p>SMS</p>



Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
iOS – iPhone	iOS version 12.0	All later major version updates are supported; for example, 13 Beta releases of iOS will not be supported until they are publicly released	None	Only the default installed browser is supported. For all iPhone devices this is the Safari Browser	Touch Browser iPhone Application SMS
All other operating systems	N/A	N/A	None	Only the default installed browser is supported  Devices that are specifically identified as not supporting Webkit compatible browsers are not supported. Where possible, devices will be directed to the Touch Browser channel.  Beta versions and third-party browsers, such as Opera, are explicitly excluded	Touch Browser SMS

For all device types, only devices running an unmodified version of the manufacturer-supplied operating system are supported.

## Supported Networks

The Mobiliti product supports the Tier 1 carriers in the U.S., including:

- AT&T<sup>®</sup>
- Verizon<sup>®</sup>
- Sprint<sup>®</sup>
- T-Mobile<sup>®</sup>

Mobiliti's support for non-Tier 1 carriers depends on the contractual agreement between the SMS gateway provider (aggregator) and the individual carrier. Contact the Fiserv SMS Platform Manager for questions about a specific carrier's support for Mobiliti.

## Supported Online Stores (App Stores)

- iTunes App Stores (Apple App Store)
- Google Play (Android app store)



## Latest Certified Device List – Phone Channel

The following outlines the scope of Mobiliti’s general device support. Only devices explicitly listed in the Certified Device List are fully supported. Other devices that conform to the general support policy below may function with Mobiliti.

Brand/ Manufacturer	Model	New to the List	Max OS Supported	Biometric Supported
Apple	iPhone 6		iOS12	Y
Apple	iPhone 6 Plus		iOS12	Y
Apple	iPhone 6S		iOS13	Y
Apple	iPhone 6S Plus		iOS13	Y
Apple	iPhone 7		iOS13	Y
Apple	iPhone 7 Plus		iOS13	Y
Apple	iPhone 8		iOS13	Y
Apple	iPhone 8 Plus		iOS13	Y
Apple	iPhone 11	Yes	iOS13	Y
Apple	iPhone Max	Yes	iOS13	Y
Apple	iPhone Pro	Yes	iOS13	Y
Apple	iPhone SE		iOS12	Y
Apple	iPhone X		iOS13	Y
Apple	iPhone XR		iOS13	Y
Apple	iPhone XS		iOS13	Y
Apple	iPhone XS Max		iOS13	Y
Google	Pixel 2		Android 10	Y
Google	Pixel 2 XL		Android 10	Y
Google	Pixel 3		Android 10	Y
Google	Pixel 3 XL		Android 10	Y
HTC	One M9		Android 7	N
Huawei	Nexus 6P		Android 8.1	Y
LG	G5		Android 8	Y
LG	G7 ThinQ		Android 9	Y
LG	K20 Plus		Android 7	Y
LG	Nexus 5		Android 6	N



Brand/ Manufacturer	Model	New to the List	Max OS Supported	Biometric Supported
LG	Stylo 3		Android 7	Y
LG	V10		Android 7	Y
LG	V20		Android 8	Y
LG	V30		Android 9	Y
LG	V40		Android 9	Y
Motorola	Moto G7		Android 9	Y
Motorola	Moto Z2 Force		Android 9	Y
Motorola	Moto Z2 Play		Android 9	Y
Motorola	Moto Z Force Droid		Android 8	Y
One Plus	6T		Android 9	Y
Samsung	Galaxy J7		Android 8	N
Samsung	Galaxy Note 4		Android 6.0.1	N
Samsung	Galaxy Note 5		Android 7	Y
Samsung	Galaxy Note 8		Android 8	Y
Samsung	Galaxy Note 9		Android 9	Y
Samsung	Galaxy S5		Android 6.0.1	N
Samsung	Galaxy S6		Android 7	Y
Samsung	Galaxy S6 Edge		Android 7	Y
Samsung	Galaxy S6 Edge Plus		Android 7	Y
Samsung	Galaxy S7		Android 8	Y
Samsung	Galaxy S7 Active		Android 7	Y
Samsung	Galaxy S7 Edge		Android 8	Y
Samsung	Galaxy S8		Android 8	Y
Samsung	Galaxy S8 Plus		Android 8	Y
Samsung	Galaxy S9		Android 8	Y
Samsung	Galaxy S9 Plus		Android 9	Y
Samsung	Galaxy S10		Android 9	Y
Samsung	Galaxy S10E		Android 9	Y

**Face ID Compatibility:** Face ID is available with the iPhone X model, which will not have Touch ID capability. Our understanding is that Mobiliti apps and existing Touch ID functionality will continue to work on the iPhone. If the user has set up Face ID correctly, Mobiliti app authentication will be able to use Face ID instead of Touch ID. If the user does not set up Face ID and tries to use Touch ID in the Mobiliti app, incorrect prompts may be displayed. These are not critical issues, and if users correctly set up Face ID, the experience should be seamless.

## Devices Removed from Last Certified Device List

Brand/Manufacturer	Model
Apple	iPhone 5S