



**March 18, 2020 Time 3:00 p.m. UPDATE**



**COVID-19: A message for our customers and our community**

Amid ongoing concern about the coronavirus COVID-19, the Homestead's top priority is the health, safety, and well-being of our employees, customers and the community. We understand the concern and uncertainty you may be experiencing around the evolving situation, and we are committed to being responsive and flexible to our customers' needs. Our main concern is making sure that your banking services are available and uninterrupted.

I wanted to personally reach out and share a few ways we are here to serve you during this time:

- For the fastest level of service, we strongly encourage you to access your account online through the mobile app or online banking for 24/7 self-service. Go to [StLandryHomestead.com](http://StLandryHomestead.com) to set up your online banking. Features:



- MOBILE BANKING APP:  
- ACCESS ACCOUNTS
  - View transactions
  - Check balances
  - Find an ATM
- MAKE DEPOSITS
  - Deposit checks with a photo snap using the Homestead Mobile App from the link above
- MAKE PAYMENTS
  - Pay loans
  - Pay any bill
  - Send/receive money with PopMoney
- TRANSFER FUNDS
  - Move money between Homestead accounts
- If you do plan on contacting the Homestead over the phone or visiting your local Homestead office in person, please know our friendly employees are standing by, as always **BUT LOBBY VISITS will be by appointment only. Our drive thru will remain open in order for you to conduct your banking business.** We have taken extra precautionary measures in response to this developing public health impact, including increased cleaning and sanitizing procedures.
- It is our intent to remain transparent, providing the latest information from the Homestead on our website which is [StLandryHomestead.com](http://StLandryHomestead.com) and Facebook page.
- We understand that there may be instances where customers find themselves facing financial difficulties. The Homestead is here to help, and we encourage customers who may be impacted to reach out to discuss how we might be of assistance.

Thank you for being a loyal Homestead customer.

Sincerely,

Anthony Kip Bertrand, President and CEO

