

Enrollment

1. Choose **Personal** in the header of stlandryhomestead.com.
2. Select **Enroll now** link.
3. Input **Type of account for your primary account, Account number, Social Security Number, Mother's maiden name, Email address, and Confirm email address, and then select **Enroll**.**
4. An **Online Banking** representative will call you within **1-5 business days** with a Username and Password.
5. Choose **Personal** in the header of stlandryhomestead.com.
6. Input Username and Password. Login.
7. Read & accept the **Online Banking Agreement and Electronic Funds Transfer Act Disclosure Agreement**.
8. Create **New Username (at least 6 characters) and Create New Password (must be between 8 and 16 alphanumeric characters including upper and lowercase.)**
9. Set Up Security Questions.
 - Multi-Factor Authentication security challenge questions are in place to enhance security. It is advisable to periodically change questions and answers and to choose complex answers that cannot be easily guessed by hackers. Questions can be changed by clicking on the Options link after login.
 - Choose personal or public computer. Challenge questions and/or a one-time passcode are presented when a user attempts to log in using an unregistered computer.
 - NOTE: You can verify this site's identity and security by looking for the green website address bar above. Your accounts will continue to be protected through advanced device forensics that seamlessly authenticate your computer and various devices.

MOBILITI - MOBILE BANKING ENROLLMENT

Enroll Now (see instructions in Mobiliti section of brochure).

Ask Me Later-OPTIONS (tab at the top of the page) allows the user to change passwords, update email addresses, change security data, enroll in mobile banking, and edit account nicknames.



Frequently Asked Questions

How do I reset my password if I have forgotten it?

Go to our Home Page, click Personal, and click Forgot Password. Follow screen prompts, and a temporary password will be sent to your email address.

Can I sign up for online banking by logging onto your website?

Yes! Visit our website and click on Personal in the header. Select Enroll now link. Input requested information, and an online banking representative will call you within 1-5 days.

Can I make payments on my loans with The Homestead?

You may make loan payments on loans you have with The Homestead as long as the funds used to make these payments are drawn on Homestead deposit accounts.

How to change security questions and answers?

Login and choose Profile in the upper right corner. Choose Edit to change various settings.

Who do I contact if I am having trouble accessing my online banking accounts?

You may contact an online banking representative at 337.948.3033 or via email

slh@stlandryhomestead.com

We all need something to believe in.

And for many of us, the closest thing we can depend on — is each other.

Our friends, our neighbors, our families — the people close to home. These bonds create a community. At St. Landry Homestead, we believe in our community, where we've come from, and most importantly — where we're going.

We've been around for nearly 100 years — building a place for our neighbors to live, thrive, and grow.

We're proud to be part of your foundation, and we want you to know we're here when you need us.

Believe in The Homestead. Because we've always believed in you.

St. Landry Homestead People First. Since 1922.

OPELOUSAS

235 N. Court St. | P.O. Box 1909 | Opelousas, LA 70571-1909
p 337.948.3033 | f 337.948.0955

231 Harry Guilbeau Rd. | Opelousas, LA 70570
p 337.678.4111 | f 337.678.3847

EUNICE

840 E. Laurel Ave. | P.O. Box 9 | Eunice, LA 70535-0009
p 337.457.8196 | f 337.457.8116

PORT BARRE

341 Saizan Ave. | P.O. Box 297 | Port Barre, LA 70577-0297
p 337.585.2301 | f 337.585.6671

HOURS OF OPERATION

Monday - Thursday 8:30 am - 4pm | Friday 8:30 am - 5:30 pm



Rev 8/1/2019



Online Banking



People First. Since 1922.
StLandryHomestead.com



Mobiliti

Mobiliti, our Mobile Banking product, allows you to access your bank accounts via your mobile phone. Message and data rates from your wireless carrier may apply.

1. Login to Online Banking via a web browser
2. Click Enroll Now from the initial enrollment page or the Profile page.
3. Read & accept terms and conditions.
4. Select mobile banking services.
 - Downloadable App for iPhones and Androids
 - Mobile Browser Banking for other devices
 - Text Banking for any text messaging device
 - Alert Banking for any text messaging device
5. Account Selection and Configuration
 - select a time zone
 - select account check boxes
 - create account nicknames
6. Input mobile number.
7. Activation code will be sent via text message to the mobile device.
8. On your computer, enter the Activation Code.
9. Separate text messages are sent to the mobile device for each enrolled service.
10. On your computer, choose continue and then close to return to the Select Services page.

Check Deposits can be made within our App.

You are responsible for Internet service fees from your Internet service provider.

The Homestead does not charge a fee for Online Banking or Mobile Banking.

A screen resolution of 800 x 600 pixels is recommended.

Landing Page

HOME

Displays accounts by number and nickname

ACCOUNTS

View detailed information about account

TRANSFER

Move money from one Homestead account to another including LOAN PAYMENTS

BILL PAYMENT

After the first 90 days of service, the Homestead charges a *monthly fee of \$4.95*.

To activate this service, log in to online banking, choose Bill Payment from the menu bar. Follow on-screen instructions and demos.

- Send payments to billers without using a single stamp
- Receive and view eBills
- POPMONEY-- Send money via text or email-- The Homestead charges a fee of *\$.50 per PopMoney transaction.*

CHECK ORDER

Order account checks from Harland Clarke

Upper right hand corner of the screen:

WELCOME

Primary account name & date and time of last login

CONTACT US

Homestead phone numbers, addresses, and location maps

CUSTOMER TOOLS

Banking educational material for customers

ALERTS

Create automatic account activity **email or text message alerts**

PROFILE

- Update password, challenge questions, and email address
- View your phone number on file
- Manage your mobile banking devices
- **Sign up for eStatements & eNotices**

LOGOUT

Log Out upon completing online banking business

Accounts

DETAILS -account information such as available balance, current balance, check and deposit images, and status of transactions

TRANSFER -move money from one Homestead account to another and make LOAN PAYMENTS. Repeat transfers are allowed

DOCUMENTS -view account statements and notices.

CATEGORIZE -change a transactions description or category and export transactions

DOWNLOAD transactions to comma-separated value (.csv) or Microsoft Money (.ofx) formats

STOP PAYMENT -request stop payment on paper checks written on your account

TOLL FREE TELEBANC
855.948.4400
 AVAILABLE 24 HRS

CHECKFREE BILLPAY CUSTOMER SERVICE
800.877.8021
 AVAILABLE 6 AM - 12 AM CST,
 SEVEN DAYS PER WEEK