

Enrollment

1. Choose **Personal** in the header of stlandryhomestead.com.
2. Select **Enroll now** link.
3. Input **Type of account for your primary account, Account number, Social Security Number, Mother's maiden name, Email address, and Confirm email address, and then select Enroll.**
4. An **Online Banking representative will call you within 1-5 business days with a Username and Password.**
5. Choose **Personal** in the header of stlandryhomestead.com.
6. Input **Username and Password. Login.**
7. **Read & accept the Online Banking Agreement and Electronic Funds Transfer Act Disclosure Agreement.**
8. **Create New Username (at least 6 characters) and Create New Password (must be between 8 and 16 alphanumeric characters including upper and lowercase.)**
9. **Set Up Security Questions.**
 - Multi-Factor Authentication security challenge questions are in place to enhance security. It is advisable to periodically change questions and answers and to choose complex answers that cannot be easily guessed by hackers. Questions can be changed by clicking on the Options link after login.
 - Choose personal or public computer. Challenge questions and/or a one-time passcode are presented when a user attempts to log in using an unregistered computer.
 - NOTE: You can verify this site's identity and security by looking for the green website address bar above. Your accounts will continue to be protected through advanced device forensics that seamlessly authenticate your computer and various devices.

MOBILITI - MOBILE BANKING ENROLLMENT

Enroll Now (see instructions in Mobiliti section of brochure).

Ask Me Later-OPTIONS (tab at the top of the page) allows the user to change passwords, update email addresses, change security data, enroll in mobile banking, and edit account nicknames.



Frequently Asked Questions

How do I reset my password if I have forgotten it?

Go to our Home Page, type in your access ID, click on Forgot Password link, enter your access ID again, click Submit, and the password will be sent to your email address.

Can I sign up for online banking by logging onto your website?

Yes! Visit our website and click on Personal in the header. Select Enroll now link. Input requested information, and an online banking representative will call you within 1-5 days.

Can I make payments on my loans with The Homestead?

You may make loan payments on loans you have with The Homestead as long as the funds used to make these payments are drawn on Homestead deposit accounts.

Who do I contact if I am having trouble accessing my online banking accounts?

You may contact either of the online banking representatives listed below at 337.948.3033 or email

slh@stlandryhomestead.com

Sheri (ext 3044) • **Dodi** (ext 3014)

We all need something to believe in.

And for many of us, the closest thing we can depend on — is each other.

Our friends, our neighbors, our families — the people close to home. These bonds create a community. At St. Landry Homestead, we believe in our community, where we've come from, and most importantly — where we're going.

We've been around for nearly 100 years — building a place for our neighbors to live, thrive, and grow.

We're proud to be part of your foundation, and we want you to know we're here when you need us.

Believe in The Homestead. Because we've always believed in you.

St. Landry Homestead People First. Since 1922.

OPELOUSAS

235 N. Court St. | P.O. Box 1909 | Opelousas, LA 70571-1909
p 337 948 3033 | f 337 948 0955

EUNICE

840 East Laurel Ave. | P.O. Box 9 | Eunice, LA 70535-0009
p 337 457 8196 | f 337 457 8116

PORT BARRE

341 Saizan Ave. | P.O. Box 297 | Port Barre, LA 70577-0297
p 337 585 2301 | f 337 585 6671

HOURS OF OPERATION

Monday - Thursday 8:30 am - 4pm | Friday 8:30 am - 5:30 pm



Rev 4/28/2017



Online Banking



People First. Since 1922.
StLandryHomestead.com



Mobiliti

Mobiliti, our Mobile Banking product, allows you to access your bank accounts via your mobile phone. Message and data rates from your wireless carrier may apply.

- From your computer, click Enroll Now from the initial enrollment page or the Options page.
- Read & accept terms and conditions.
- Select mobile banking services.
 - Downloadable App for iPhones and Androids
 - Mobile Browser Banking for other devices
 - Text Banking for any text messaging device
 - Alert Banking for any text messaging device
- Account Selection and Configuration
 - select a time zone
 - select account check boxes
 - create account nicknames
- Input mobile number.
- Activation code will be sent via text message to the mobile device.
- On your computer, enter the Activation Code.
- Separate text messages are sent to the mobile device for each enrolled service.
- On your computer, choose continue and then close to return to the Select Services page.

A screen resolution of 800 x 600 pixels is recommended.

You are responsible for Internet service fees from your Internet service provider.

The Homestead does not charge a fee for Online Banking.

HELP menu located on every page.

Landing Page

HOME

Displays each account by number and nickname.

ACCOUNTS

Allows the user to view detailed information about each account selected.

TRANSFER

Select the Transfer link to move money from one Homestead account to another including LOAN PAYMENTS.. Repeat transfers are allowed.

BILL PAYMENT

After the first 90 days of service, the Homestead charges a *monthly fee of \$4.95*.

To activate this service, log in to your online banking account, choose Bill Payment from the menu bar. This links you to important CheckFree BillPay disclosures. Follow on-screen instructions and demos.

- Send payments to billers without using a single stamp.
- Receive and view eBills.
- POPMONEY-- Send money via text or email.-- The Homestead charges a fee of *\$.50 per PopMoney transaction*.

CHECK ORDER

This link redirects you to the Harland Clarke check ordering site.

WELCOME

Upper right hand corner of the screen shows Welcome and your primary account name along with the date and time of your last login.

CONTACT US

Includes important phone numbers, addresses, and location maps

CUSTOMER TOOLS

Links to customer educational material on StLandryHomestead.com

ALERTS

Allows the user to create email or text message alerts such as Pending Transaction, Daily Balance, or Loan Payment Due.

PROFILE

- Update your password, challenge questions, and email address.
- View your phone number on file.
- Manage your mobile banking devices.

LOGOUT

Remember to Log Out upon completing your online banking business.

Accounts

DETAILS lists account information such as available balance, current balance, check and deposit images, and status of transactions.

TRANSFER link is used to move money from one Homestead account to another and to make LOAN PAYMENTS. Repeat transfers are allowed.

DOCUMENTS tab under each account provides access to 12 months of statements.

CATEGORIZE allows you to change the description of, edit the category of, or export transactions.

DOWNLOAD transactions to comma-separated value (.csv) or Microsoft Money (.ofx) formats.

STOP PAYMENT allows stop payment requests for paper checks written on your account.

TOLL FREE TELEBANC

855.948.4400

AVAILABLE 24 HRS

CHECKFREE BILLPAY CUSTOMER SERVICE

800.877.8021

AVAILABLE 6 AM - 12 AM CST,
SEVEN DAYS PER WEEK