

Enrollment

1. First time user link on home page.
2. Read & accept the Online Banking Agreement and Electronic Funds Transfer Act Disclosure Agreement.
3. Submit SS#, First/Last name, email address, mother's maiden name, account # of primary account and that account's type.
4. Banking representative will call you within 1-5 business days with Access ID and Password.
 - Choose personal
 - Input Access ID
 - Login
 - Create New Access ID (at least 6 characters)
 - Create New Password (Password must be between 8 and 16 alphanumeric characters including upper and lowercase.)
 - Security Questions
 - Multi-Factor Authentication security challenge questions are in place to enhance security. It is advisable to periodically change questions and answers and to choose complex answers that cannot be easily guessed by hackers. Questions can be changed by clicking on the Options link after login.
 - Choose personal or public computer. Challenge questions and/or a one-time passcode are presented when a user attempts to log in using an unregistered computer.
 - NOTE: You can verify this site's identity and security by looking for the green website address bar above. Your accounts will continue to be protected through advanced device forensics that seamlessly authenticate your computer and various devices.
 - Submit

MOBILITI-MOBILE BANKING ENROLLMENT

Enroll Now (see instructions in Mobiliti section of brochure).

Ask Me Later-OPTIONS (tab at the top of the page) allows the user to change passwords, update email addresses, change security data, enroll in mobile banking, and edit account nicknames.



Frequently Asked Questions

How do I re-set my password if I have forgotten it?

Go to our Home Page, type in your access ID, click on Forgot Password link, enter your access ID again, click Submit, and the password will be sent to your email address.

Can I sign up for online banking by logging onto your website?

Yes! Visit our website and click on "First Time User." Once the Online Banking Agreement and Electronic Funds Transfer Act Disclosure Agreement is accepted, follow the prompts, and an online banking representative will call you within 1-5 days.

Can I make payments on my loans with The Homestead?

You may make loan payments on any or all loans you have with The Homestead as long as the funds used to make these payments are drawn on Homestead deposit accounts.

Who do I contact if I am having trouble accessing my online banking accounts?

You may contact either of the online banking representatives listed below at 337.948.3033.

Sheri (ext. 3044) • Dodi (ext. 3014)

We all need something to believe in.

And for many of us, the closest thing we can depend on – is each other.

Our friends, our neighbors, our families – the people close to home. These bonds create a community. At St. Landry Homestead, we believe in our community, where we've come from, and most importantly – where we're going.

We've been around for nearly 100 years – building a place for our neighbors to live, thrive, and grow.

We're proud to be part of your foundation, and we want you to know we're here when you need us.

Believe in The Homestead. Because we've always believed in you.

St. Landry Homestead People First. Since 1922.

OPELOUSAS

235 N. Court St. | P.O. Box 1909 | Opelousas, LA 70571-1909
p 337.948.3033 | f 337.948.0955

EUNICE

101 N. Sixth St. | P.O. Box 9 | Eunice, LA 70535-0009
p 337.457.8196 | f 337.457.8116

PORT BARRE

418 Saizan Ave. | P.O. Box 297 | Port Barre, LA 70577-0297
p 337.585.2301 | f 337.585.6671



Online Banking



People First. Since 1922.

www.StLandryHomestead.com



Mobiliti

Mobiliti, our Mobile Banking product, allows you to access your bank accounts via your mobile phone. Message and data rates from your wireless carrier may apply.

1. From your computer, click **Enroll Now** from the initial enrollment page or the Options page.
2. Read & **accept** terms and conditions.
3. Select **mobile banking services**.
 - Downloadable App for iPhones and Androids
 - Mobile Browser Banking for other devices
 - Text Banking for any text messaging device
 - Alert Banking for any text messaging device
4. Account Selection and Configuration.
 - select a **time zone**
 - select **account check** boxes
 - create **account nicknames**
5. Input **mobile number**.
6. Activation code will be sent via text message to the mobile device.
7. On your computer, enter the **Activation Code**.
8. Separate text messages are sent to the mobile device for each enrolled service.
9. On your computer, choose **continue** and then **close** to return to the Select Services page.

A screen resolution of 800 x 600 pixels is recommended.

You are responsible for Internet service fees from your Internet service provider.

The Homestead does not charge a fee for Online Banking.

HELP menu located on every page.

Landing Page

LIST OF ACCOUNTS

Displays each account by number and nickname.

TRANSACTIONS

Displays recent transactions.

SPENDING REPORT

Provides a snapshot of spending activity by displaying categorized transactions in a colorful pie chart.

Some categories will automatically populate, while others can be set by going to your

1. Checking Account page
2. Transactions
3. All Transactions
4. Click on the pencil icon next to items to add a description and category
5. Pie chart on the landing page will update based on categories chosen

3 IMAGE LINKS

Three image links appear in the right column for our Security, Privacy, and Customer Tools pages.

TRANSFERS

EXPRESS – Transfers immediately
SCHEDULED – Creates one or more future scheduled transfers

CHECKFREE BILLPAY

After the first 90 days of service, the Homestead charges a monthly fee of \$4.95.

To activate this service, log in to your online banking account, click on the primary checking account, and choose Bill Pay. This links you to important CheckFree BillPay disclosures. Follow on-screen instructions and demos.

Payment Types

- PAY BILLS
 - Send payments to billers without using a single stamp.
 - Receive and view eBills.
- POPMONEY
 - Send money via text or email.
 - The Homestead charges a \$.50 per transaction fee for this service.

TRANSACTIONS SEARCH

Transactions Search allows for quicker research of transactions.

Accounts

STOP PAYMENT allows stop payment requests for paper checks written on your account.

DOCUMENTS tab under each account provides access to 12 months of statements.

CHECK ORDER tab redirects you to Harland Clarke's site for check ordering.

Messages can be automatically sent to your email address or to your mobile phone as a text. The Homestead does not charge a fee for this service. This feature is located on account pages.

- New
- Choose a category and type
- Choose a method of delivery
 - Online-appears on landing page
 - E-Mail-sends message to
 - ~ email address such as slh@stlandryhomestead.com
 - ~ mobile phone as text such as 3379483033@mms.att.net

TOLL FREE TELEBANC
855.948.4400
AVAILABLE 24 HRS

CHECKFREE BILLPAY CUSTOMER SERVICE 800.877.8021
AVAILABLE 7 AM - 1 AM EST, SEVEN DAYS PER WEEK